



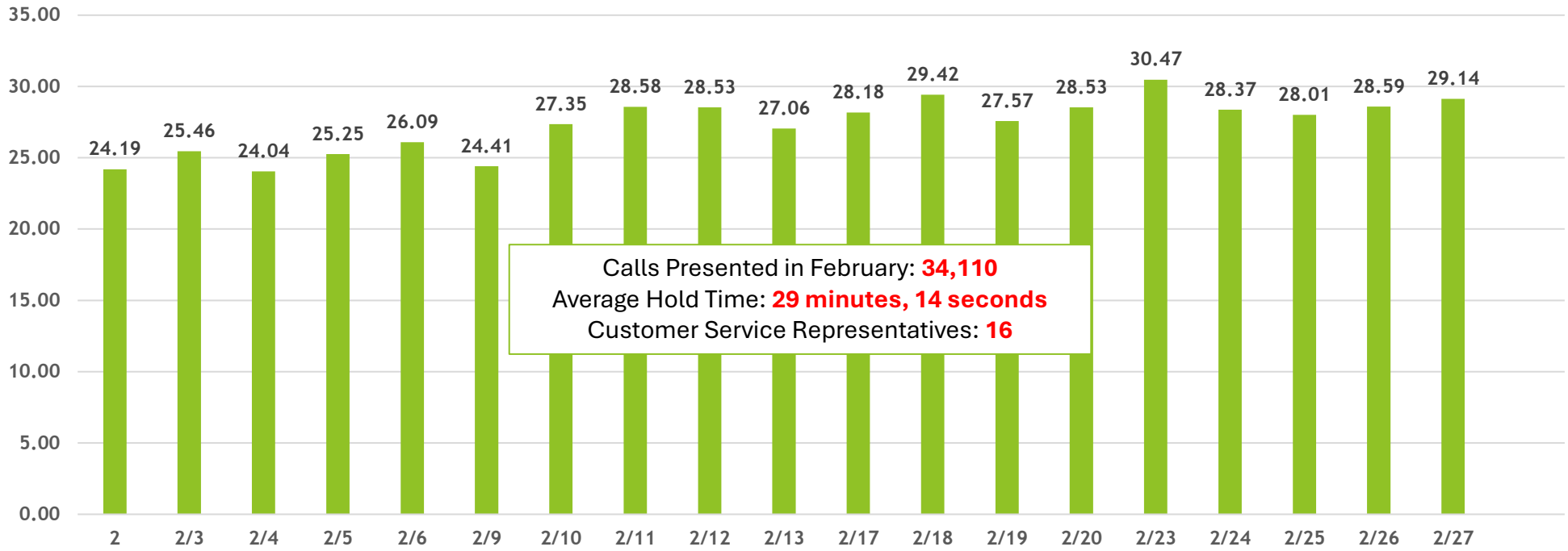
## **Staff Reports for February 2026**

# Customer Relations Division

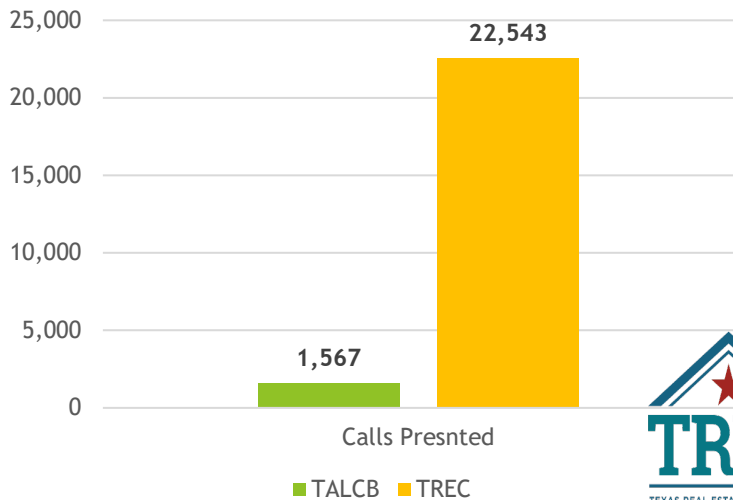
February 2026, Monthly Report



# Customer Relations Division February 2026 Hold Time per Day



## TREC & TALCB

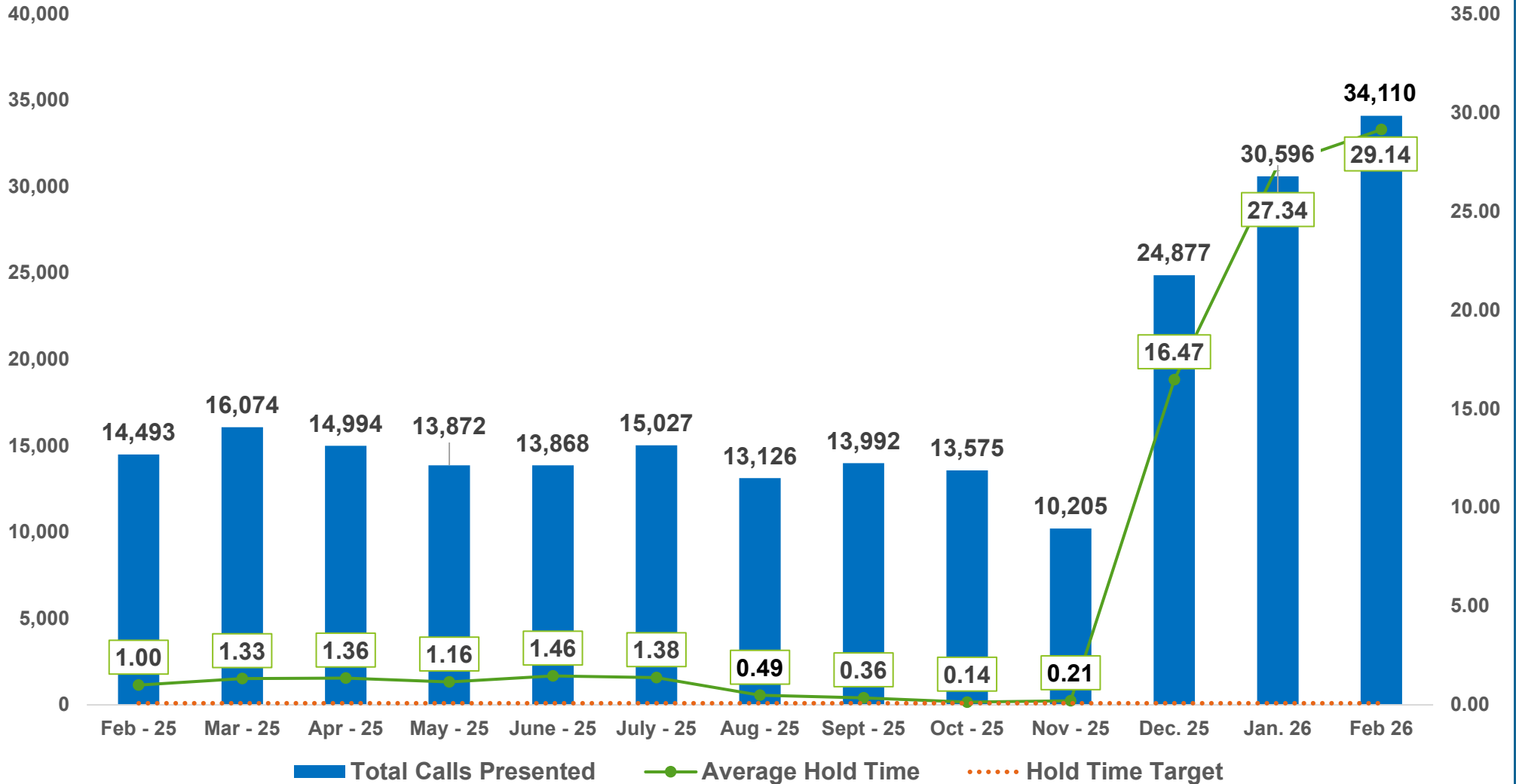


**TALCB** – 2,217 Calls (6.50%) **28 minutes, 15 second hold time**  
**TREC** – 31,892 Calls (94.50%) **29 minutes, 54 second hold time**



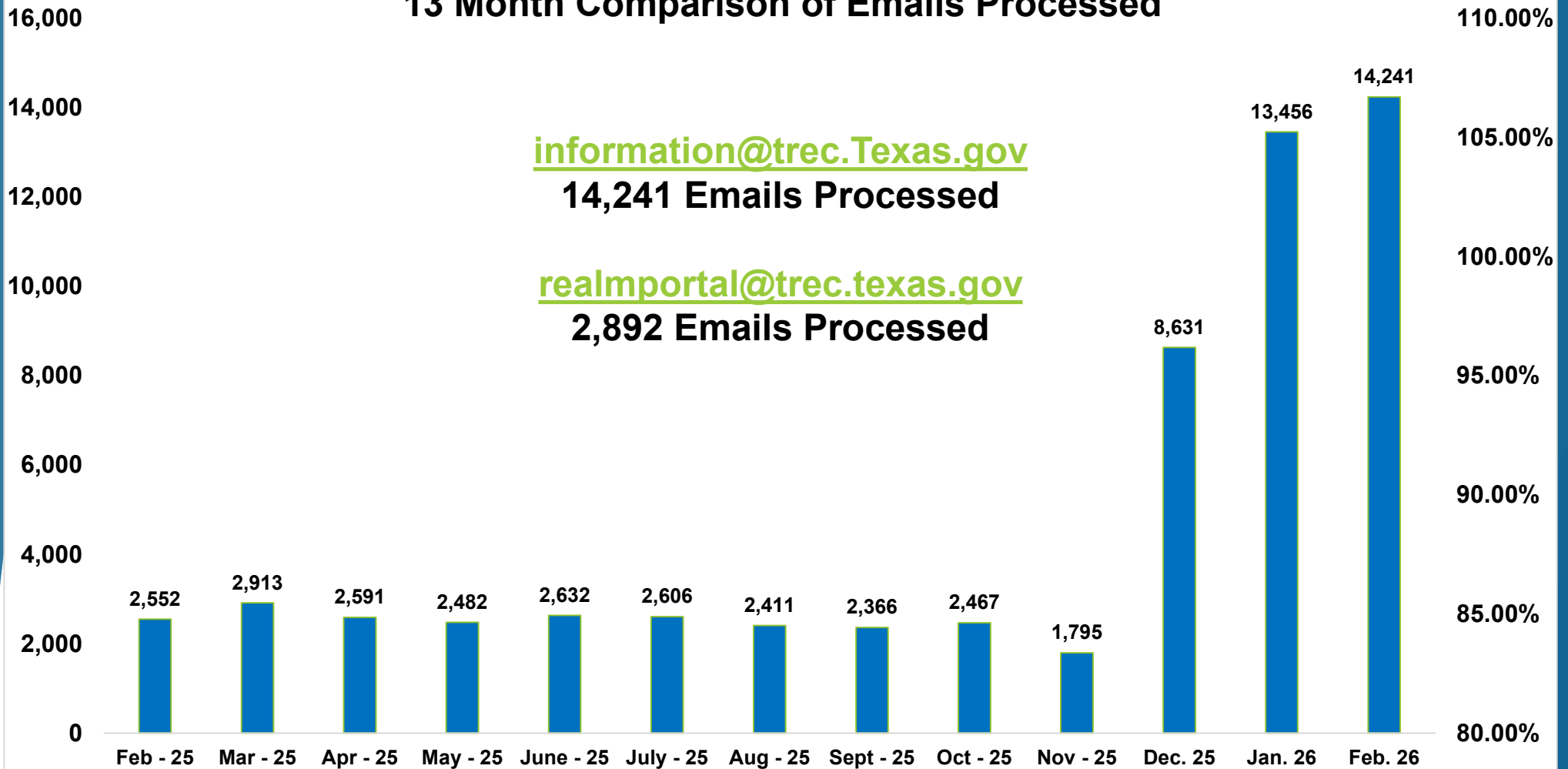
# Customer Relations Division

## 13 Month Comparison of Calls Presented vs. Hold Time



# Customer Relations Division

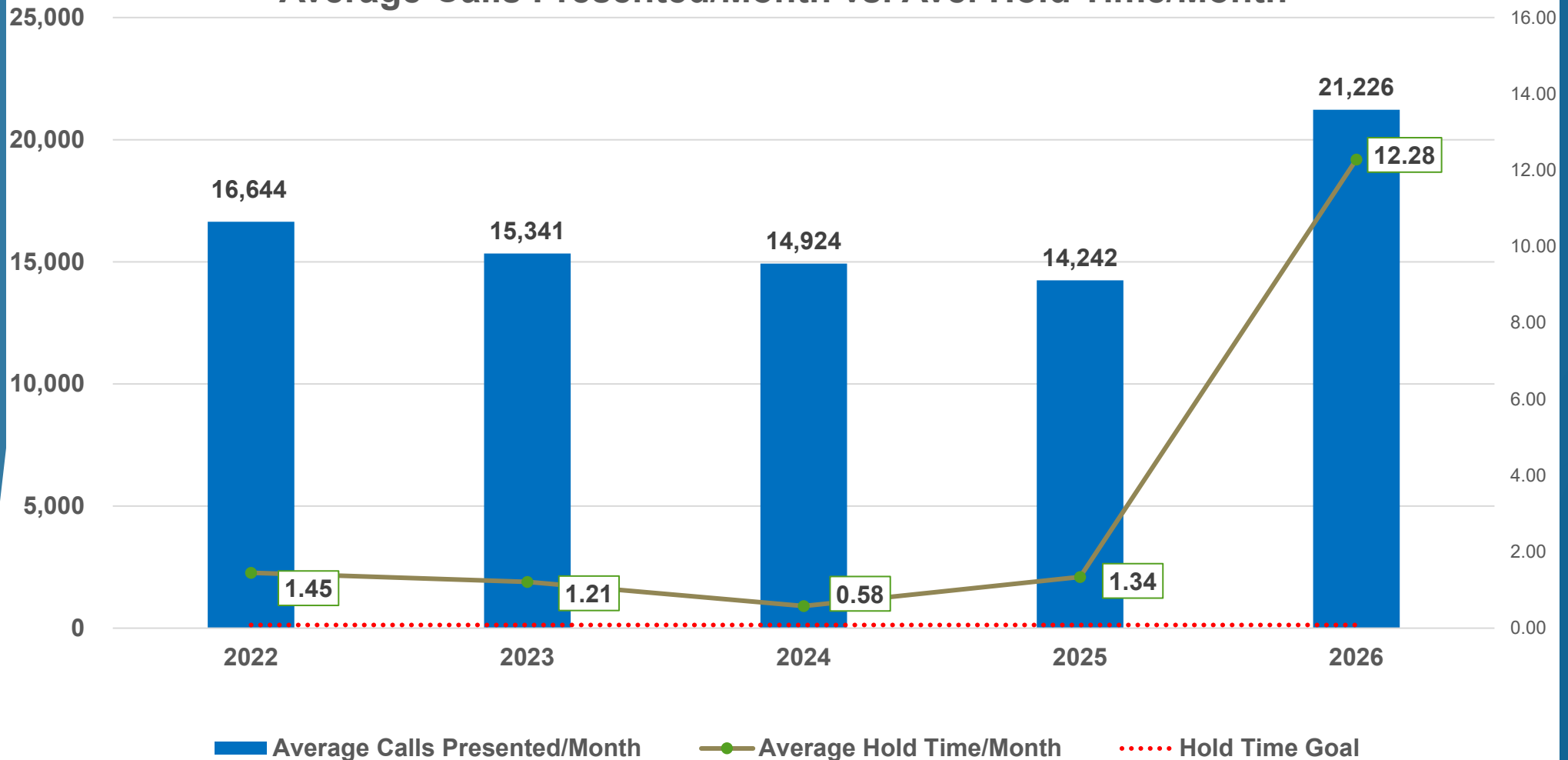
## 13 Month Comparison of Emails Processed



# Customer Relations Divisions

## Fiscal Year Comparison

### Average Calls Presented/Month vs. Ave. Hold Time/Month





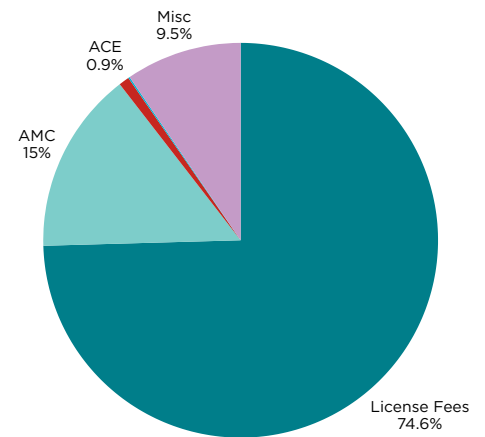
# EXECUTIVE FINANCIAL REPORT

FEB 2026

Total Revenue (YTD) <b>\$1,046,833</b>	Total Expenses (YTD) <b>\$1,033,631</b>	Gain/Loss <b>\$13,202</b>
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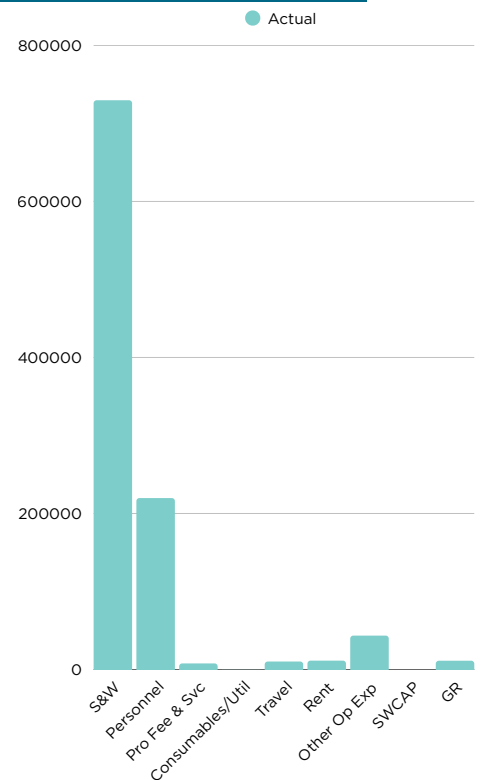
## Income Report

Source	Budgeted	Actual	Difference
License Fees	1,653,005	780,465	872,540
AMC's	764,465	156,530	607,935
ACE Program	18,365	8,985	9,380
Exam Fees	3,890	1,300	2,590
Miscellaneous Revenue	68,945	99,553	(30,608)
<b>Total Income</b>	<b>\$2,508,670</b>	<b>1,046,833</b>	<b>1,461,837</b>



## Expenses Report

Source	Budgeted	Actual	Difference
Salaries & Wages	1,651,978	729,715	922,263
Other Personnel Costs	517,736	219,757	297,979
Professional Fees & Svcs	117,835	7,781	170,054
Consumables/Utilities	2,143	82	2,061
Travel	42,000	10,619	31,770
Rent (Buildings/Equip)	11,614	11,364	250
Other Operating Expenses	115,601	43,454	72,147
SWCAP	51,807	0	51,807
Annual GR Payment	22,500	11,250	11,250
<b>Total Expenses</b>	<b>\$2,593,214</b>	<b>1,033,631</b>	<b>1,559,583</b>





# EXECUTIVE FINANCIAL REPORT

FEB 2026

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## Notes

- Our ending revenue collection for the month of February is at 41.7%, or \$1,046,833. We were below our target collection rate of 41.6% for the end of February 2026.
- Our ending expenses for February were at 39.9%, which was below our projected expense target of 50% at the end of February 2026.
- Our revenue exceeded our expenditures; therefore, we have an operational gain of \$13,202.

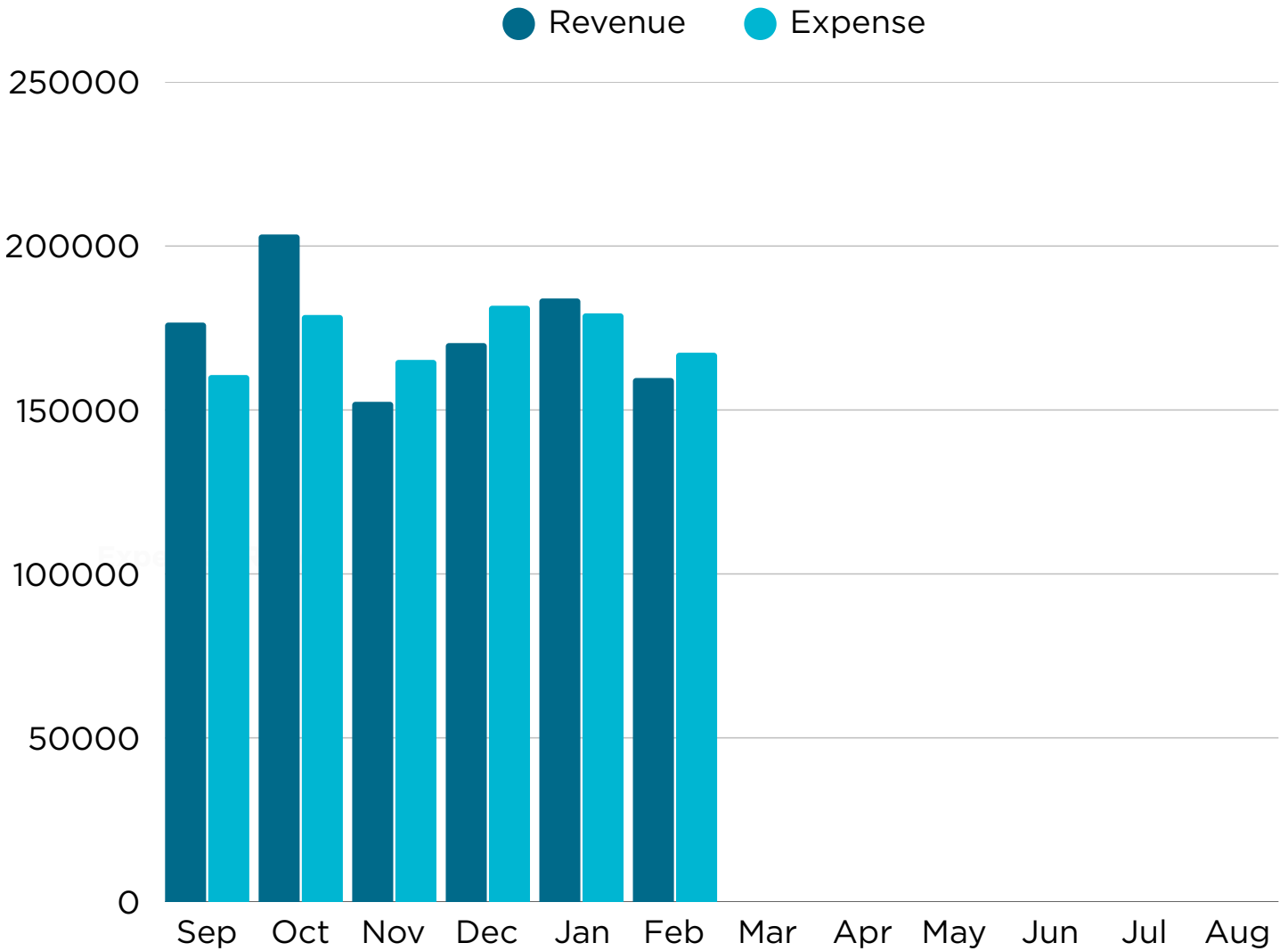
Expenses Report



# EXECUTIVE FINANCIAL REPORT

FEB 2026

## FY26 Monthly Activity





# MONTHLY INVESTMENT REPORT AS OF FEB 28, 2026

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The following report is submitted in accordance with the Public Funds Investment Act (Chapter 2256.023) in order that the governing body of the Texas Appraiser Licensing and Certification Board is fully informed of the position and activity within the agency's portfolio of investments.

The Chief Financial Officer, Accounting Manager, and Budget Analyst have been designated by the Executive Director as the agency's investment officers and make funds movement and allocation decisions. The appropriate investment vehicle used is determined by safety needs, liquidity requirements, financial return, and Texas Comptroller policy. The TALCB Operating and special purpose fund (Education Development Fund Account) are invested in overnight repurchase agreements and U.S. Treasury Notes.

The agency's portfolio is managed in full compliance with the Public Funds Investment Act, the investment policy and strategy of the agency, and under the safety parameters as set by the Commission.

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**Ranada Williams**  
**Chief Financial Officer**

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**Melissa Huerta**  
**Accounting Manager**

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**Kemya Dean**  
**Budget Analyst**



# MONTHLY INVESTMENT REPORT AS OF FEB 28, 2026

### Financial Services Division

**TX Appraiser Licensing & Certification Board Operating Account No. 3056 Investments Holdings Report**

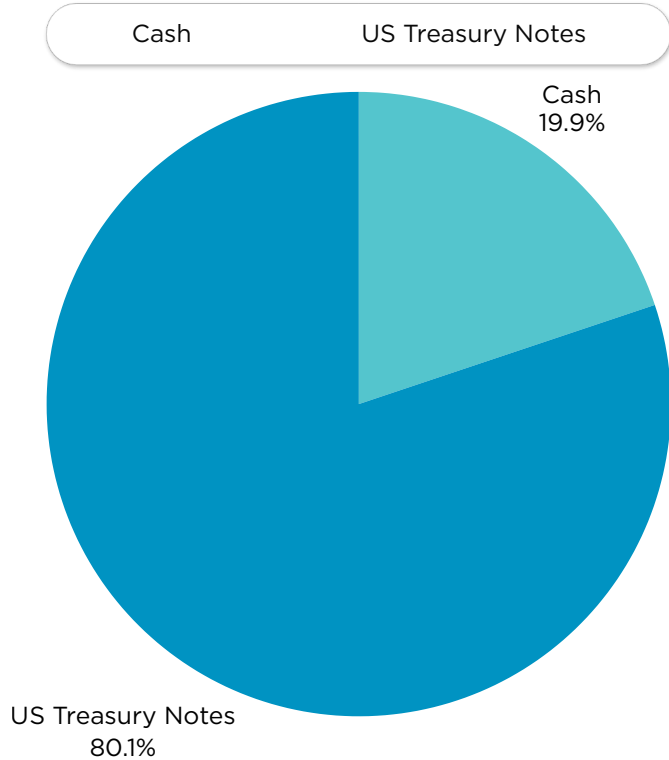
**For the Month of February 2026**

Purchase Date	Par Value	Purchase Price	Beginning Market Value	Additions Changes	Ending Market Value	Accrued Interest	Description	Maturity Date
03/19/2025	870,000.00	874,447.52	870,985.54	(543.75)	870,441.79	18,562.60	U.S. T-Notes, 4.625	03/15/2026
06/16/2025	967,000.00	967,071.22	969,228.64	(566.61)	968,662.03	8,328.42	U.S. T-Notes, 4.125	06/15/2026
09/15/2025	252,000.00	254,254.22	253,545.47	(167.34)	253,378.13	5,376.76	U.S. T-Notes, 4.625	09/15/2026
12/15/2025	991,000.00	999,090.59	997,890.55	(387.11)	997,503.44	9,052.40	U.S. T-Notes, 4.375	12/15/2026
<b>Totals</b>	<b>\$ 3,080,000.00</b>	<b>\$ 3,094,863.55</b>	<b>\$ 3,091,650.20</b>	<b>\$ (1,664.81)</b>	<b>\$ 3,089,985.39</b>	<b>\$ 41,320.18</b>		

#### Monthly Activity

	Beginning Balance	Current Month	Cumulative Totals
<b>Beginning Cash Available Balance 02/01/2026</b>	\$ 765,584.90		
<b>Current Month Receipts</b>		\$ 184,990.27	
<b>Current Month Disbursements</b>		\$ (185,030.03)	
<b>Total Cash</b>			<b>\$ 765,545.14</b>
<b>Investment Ending Market Value</b>			<b>3,089,985.39</b>
<b>Total Account Balance</b>			<b>3,855,530.53</b>
<b>Operating Reserves</b>			<b>(1,296,609.00)</b>
<b>Ending Balance Available for Operations 02/28/2026</b>			<b>\$ 2,558,921.53</b>

Investment Compliance: These investments have been made in compliance with the Board's Investment Policy.





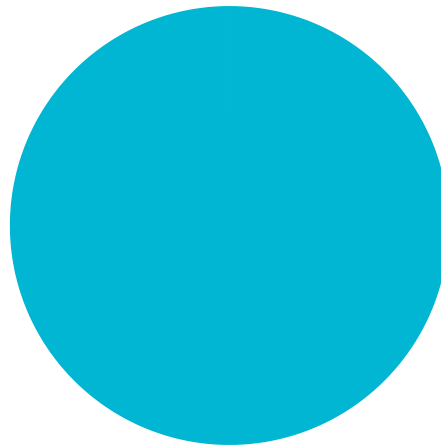
# MONTHLY INVESTMENT REPORT AS OF FEB 28, 2026

## Financial Services Division

**Tx Appraiser Licensing & Certification Board Administrative Penalties Account No. 3193**

**February 2026**

		<b>Monthly Activity</b>		
		Beginning Balance	Current Month	Cumulative Totals
<b>Beginning Cash Available Balance 02/01/2026</b>	\$	34,870.11		
<b>Current Month Receipts</b>				
			Admin Penalties \$ 0.00	
			Interest Earned 97.77	
<b>Current Month Disbursements</b>			\$ (10.74)	
				<b>\$ 34,957.14</b>
				<u>0.00</u>
				<u><b>\$ 34,957.14</b></u>
				<b>Ending Balance Available 02/28/2026</b>



REPO  
100%