

# EXPERIENCE AUDIT PROCESS

Audit  
Opened

- Your audit has been opened and you will receive a file request via email.

Files  
Requested

- We've requested audit files. We will begin the audit once we receive the files.

Audit in  
Progress

- We've received your audit files. The files will be processed and assigned to an investigator for review.

Legal  
Review

- The investigator's review is complete. The legal staff is reviewing the audit to determine the disposition.

Audit  
Complete

- All of the audit steps have been completed. You will receive an email with the results.