

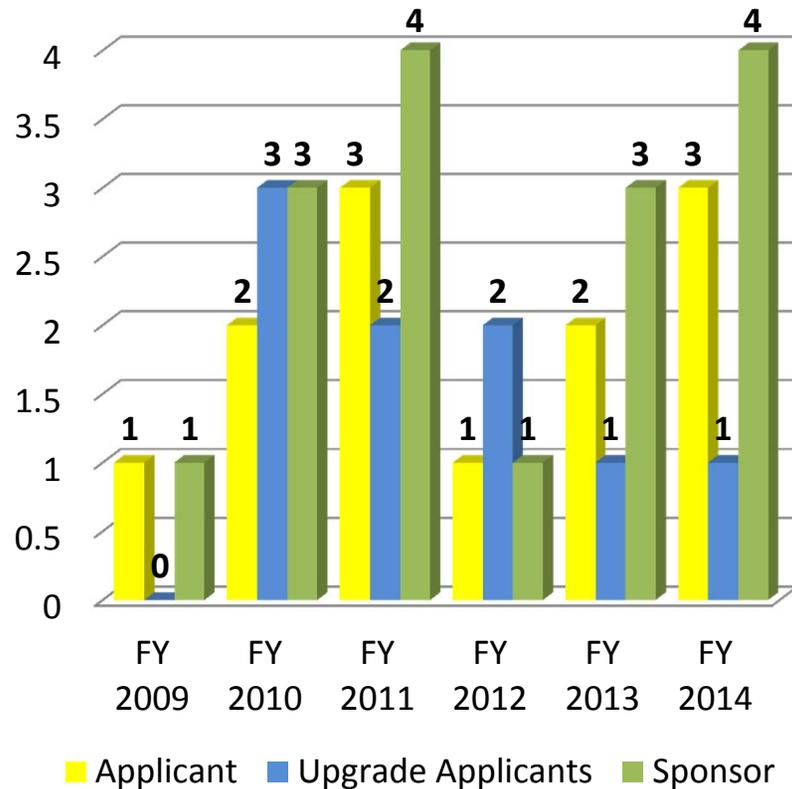
MATERIALS SUPPLEMENT

Agenda Item #15 – Staff Reports

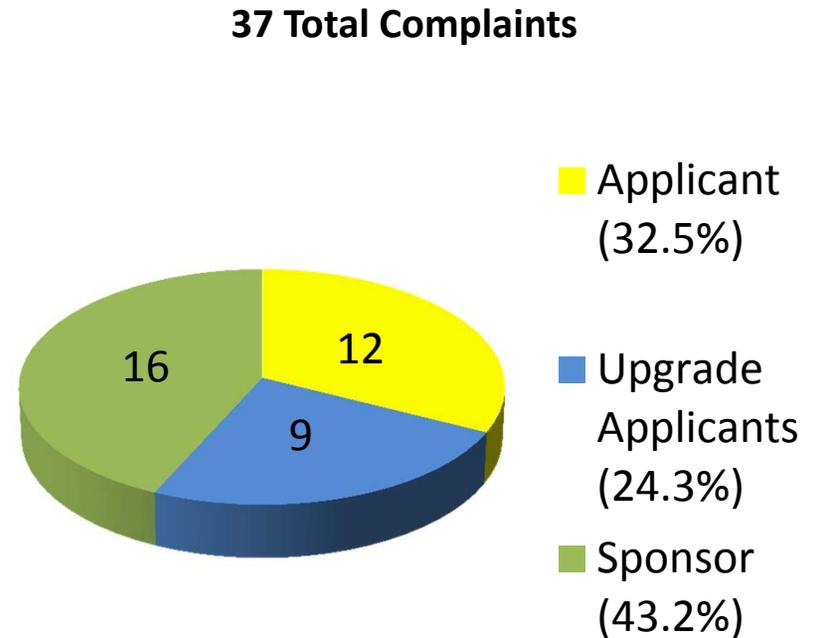
Additional reports from Standards & Enforcement Services

STAFF-INITIATED COMPLAINTS BASED ON EXPERIENCE AUDITS

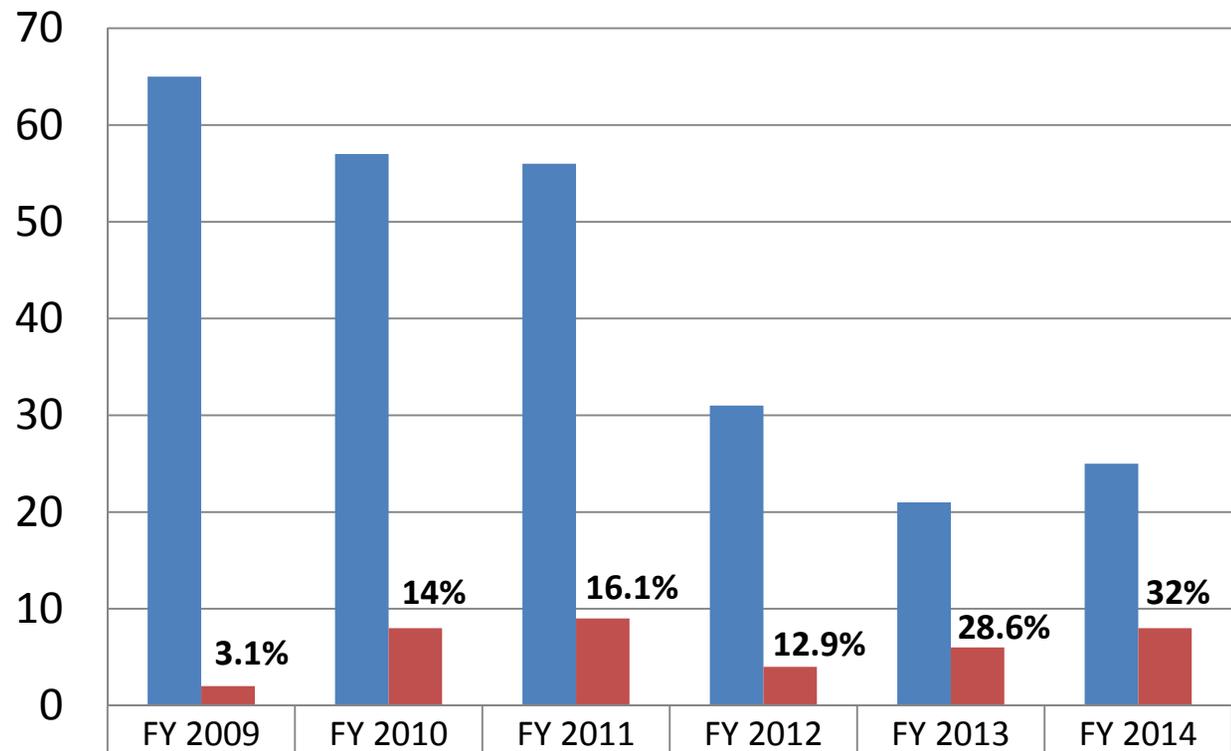
No. of Staff-Initiated Complaints from Audits per Fiscal Year



% Of Staff-Initiated Complaints from Audits per Respondent Type



TOTAL STAFF-INITIATED COMPLAINTS vs. STAFF-INITIATED COMPLAINTS FROM AUDITS



■ Total Staff-Initiated Complaints	65	57	56	31	21	25
■ Staff-Initiated Complaints from Audits	2	8	9	4	6	8